

COMMUNITY SAFETY AND WASTE MANAGEMENT CABINET PANEL

FRIDAY 1 JULY 2016 AT 10.00 AM

Agenda Item No.

3

UPDATE REPORT FROM DAVID LLOYD POLICE AND CRIME COMMISSIONER FOR HERTFORDSHIRE

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1. Purpose of the Report

To provide a brief update on the work of the Police and Crime Commissioner for Hertfordshire and the work of the Commissioner's office.

2. Update

I am now into my second term of office as Police and Crime Commissioner for Hertfordshire and in the process of renewing the Police and Crime plan to reflect ongoing work and priorities for the next four years. These priorities include –

- Transparency and holding the Chief Constable to account
- Working with the Criminal Justice System in Hertfordshire
- Collaboration with Police, Fire and wider Public Sector
- Crime Prevention, neighbourhood policing and community safety
- Supporting victims and protecting the vulnerable.

To progress these priorities and ever increasing responsibilities I will be looking to re-organise my office to ensure we remain engaged with partners and all the relevant issues.

Road Safety Fund

The fund has now been launched and my office is working in partnership with the County Council. 52 applications were received in the first round of funding bids from the £1.3m Road Safety Fund covering a range of initiatives to help support behavioural change through educational, engineering and enforcement solutions. This will assist my office to meet the conditions as set out in the Victims Code of Practice - to provide support and repatriation to victims and their families of road accidents. The Strategic Road Safety Partnership approved 20 bids worth over £300,000 including:

- Average speed cameras on the A10
- Support for victims through the Roads Victims Trust
- Road safety educational workshops
- LED lights for cyclists and breathalysers for motorists
- Solar powered speed indicator signs and feasibility surveys

- Tyre tread indicators

Over the coming months the Strategic Road Safety Partnership will analyse Hertfordshire's road traffic data to better understand the causes and symptoms of roads safety issues. This analysis together with community concerns will help to shape the priority areas for funding. A second bidding round will be announced in the autumn..

Review of Hertfordshire's Local Criminal Justice Board

Numerous Government reports have shown that all too often Criminal Justice agencies work in silos, only focusing on their part of the system resulting in victims who are poorly supported, frustrated and consequently withdraw their cooperation. Reports have argued that some offenders evade justice and commit crime again, and that the community have a lack of trust and confidence in the criminal justice agencies to achieve an efficient and effective justice system.

The Joint Inspectorates report 'Working in Step?' asked PCCs to undertake a 'health check' of their local criminal justice board, to understand whether their CJB is driving efficiency and effectiveness, holding agencies to account, setting locally tailored priorities, and improving justice.

Amie Birkhamshaw from the PCCs office will be conducting a review of Hertfordshire's Criminal Justice Board. This will include: a review of the national documentation, local minutes and actions from board meetings including the BCH review and Action plan; attendance at board meetings; and semi-structured interviews with all members of the board, including voting and non-voting members, and Chairs of the sub-groups.

The review will commence in April and the findings will be reported back at the September HCJB meeting.

Countywide Community Stop and Search Scrutiny Panel

The OPCC received over 40 applications for the Stop and Search Scrutiny Panel role representing all parts of the county. Over the coming months nine new members will be trained on Pace Code A and formally join the panel, helping to boost numbers and bring much needed capacity, new skills, experience and diversity to the panel. The following districts now have representation:

- 3 members from St Albans and District
- 2 members from North Herts
- 3 from East Herts
- 1 from Broxbourne

Employee Supported Policing: Helping to recruit new Special Constables

The OPCC launched the Employee Supported Policing Programme on 2nd March bringing together Hertfordshire businesses to hear more about how they can support their employees to become Special Constables, building vital capacity, capability and resilience to tackle crime. The scheme already has support from McMullen & Sons, Mothercare, Barclay's, BT Group and the John Lewis Partnership. Further work will continue post event to secure joint working opportunities with local businesses.

Five district councils have signed up to Employee Supported Policing, Welwyn Hatfield, Watford, Dacorum, Three Rivers and Broxbourne all have policies in place with varying levels of support. My office is in conversation with Stevenage, St Albans and Hertsmere about their support and it is hoped the County Council will also support the initiative.

Citizens' Crime Prevention Academy website

A new crime prevention website <http://www.hertscitizensacademy.org/> was launched in March giving the public free online access to a range of interactive tools to help keep themselves and their property safe in a bid to fight crime. The website enables people to click on a range of e-learning modules based around crime types- including Burglary and financial crime –and takes them to a page featuring case studies, YouTube clips from crime prevention officers, and links to other organisations on hand to provide support. Users can take a short quiz to test their knowledge on completion of each module.

Within the first month of going live, more than 2,000 people have visited the site. Over 400 online quiz modules have been taken, with Burglary proving the most popular. Nearly sixty per cent of those visiting the site are aged between 18 to 34 years. The YouTube clips from crime prevention officers have been viewed over 800 times.

First Independent Business Advisory Group

My office hosted the first Independent Business Advisory Group (IBAG) during April which brought together a range of businesses and representatives from the Chamber of Commerce, LEP and FSB to discuss key issues around Business Crime including that of Cybercrime and Fraud. Key representatives from the Constabulary's Crime Reduction and Community Safety Team gave presentations on how businesses can keep themselves safe.

Mental Health Crisis Care Concordat

Work continues to progress the actions on the Mental Health Crisis Care Concordat Action Plan to improve the end to end treatment and services for those with mental health issues. The three key priority areas for partners are Housing

and Homelessness; Data sharing and Information; and S.136 and Street Triage. These areas will provide a focus for the work over the coming months and sub-groups have been set up to drive forward this work.

Police Force Control Room Triage

- Following the successful pilot, the police Force Control Room project has been fully rolled out with a member of HPFTs Crisis Assessment and Treatment Team present every day between 2100 and 0830 helping to give advice to officers in relation to proposed detentions under S.136 Mental Health Act 1983.
- Recently the project has extended its scope to provide information to the police for purposes which are not immediately associated with S136 detention – typically these are welfare calls, missing persons, service users causing concern about mental health issues in a non-public place, consideration of the use of Mental Capacity Act and voluntary admission to A&E/NHs facility.

Street Triage

- Mental Health triage in the Control Room will continue but it will also be supported by a Street Triage Car, which will be staffed by a police officer and a mental health nurse. To begin with this will be in operation on Friday and Saturday evening between 1700 and 0300 hours and the days of operation will increase each week until it operates every evening after six weeks.
- Street Triage will only cover those areas within East and North Herts CCG but it is hoped that it will include other districts in the future. The team will be deployed if a request is made to them to attend an appropriate call, with the primary aim to reduce the number of persons detained under S136 by ensuring that the action taken at the scene is the best pathway for them.
- On arrival the mental health nurse will assess the individual and will make a recommendation to the police officer as to the best course of action to take for them.

Addressing Fly-tipping across the county

Work continues to develop a better response to issues of fly-tipping. The county now has an agreed definition and will be using the same data depository to enable better recording of fly-tipping. This will help partners to better understand the volume of fly-tipping across the county and target problem areas. Work has also progressed to ensure that better triage is in place in the force control room to ensure that the public have a coordinated response to fly-tipping.

Through the new 'Partnership Fund' made available through the PCCs budget, Chief Inspectors and their CSPs will be able address issues relating to fly-tipping, ASB and quality of life issues in their local area by being able to draw on the 'enabling fund' which will help the police and partners to take action to address issues that cause alarm and distress to the public. Further details on how the fund will work will be announced in the autumn, £100k is available each year for four years.

Track My Crime

Victims of reported crime in Hertfordshire are now able to track the progress of their case online through a new portal launched by Hertfordshire Constabulary. The website enables victims of crime to access the progress of their investigation using their crime reference number and other personal details. This provides real-time round the clock updates and the opportunity to exchange direct messages with the officer investigating the case. The new portal will give victims greater choice in how and when information can be accessed from the police. Following a successful pilot in two key districts, the scheme will further develop to encompass new areas and types of crime.

Beacon: Hertfordshire's Victim Care Hub celebrates its first year

More than 50,000 victims of crime in Hertfordshire have been offered support from Hertfordshire Victim Care Centre Beacon between its launch on 1st April and 29th February 2016.

In addition, since its creation 1,485 particularly vulnerable victims were offered a new 'enhanced' care package to those who need it most. This enhanced service offers elderly or repeat victims for example, a full needs assessment to develop a package of care bespoke to their individual needs.

300 cases were also referred to HCC Community Protection Directorate's Home Security Service to offer reassurance by checking homes and implementing crime prevention and fire safety measures.

In addition to making contact with all identified victims of crime, Beacon also offers support and provides a single point of contact for updates on investigations, so victims can easily keep abreast of progress of their case. The centre's hotline and website (www.hertfordshirebeacon.org) offers a means of accessing services and support, even when the matter has not been reported to police or if a victim has changed their minds on the opportunity for support at the time of the incident.

Restorative Justice

To date, 34 victims have taken up Restorative Justice across Hertfordshire.

Work continues to roll out pilot schemes to allow victims access to Restorative Justice should they choose this as an option.

- Community Resolution is due to be rolled out across the county in autumn 2016. Pre-sentence (early guilty plea). A detailed process is being developed through the Criminal Justice Department and Courts.

New Hate Crime Research

The Centre for Hate Studies at the University of Leicester were commissioned in December 2015 in Partnership with Herts Police and Hertfordshire County Council to deliver research on the views and expectations of hate crime support services in Hertfordshire.

It is the first of its kind focussed only on victims and victims' services. There has been a high response rate - thanks to all who have provided support. The findings will be used to inform the commissioning intentions for specialist services for victims of hate crime to help them cope and recover and feed into the new County Hate Crime Strategy. Findings from the report will be published in July 2016..

Chief Constable

After many years excellent service across three Police Forces Andy Bliss has announced his retirement. I am currently in the process of recruiting his replacement.